



**From:** [Sally Burgess](#)  
**To:** [DH.LTCRegs](#)  
**Subject:** [External] Over-regulation  
**Date:** Monday, October 24, 2022 8:11:04 PM

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Ms Lori Guitierrez, Deputy Director, Office of Policy

Dear Ms Guitierrez,

I am writing to discourage the state from encumbering the nursing staff in Gwynedd House with more regulations.

I moved into Foulkeways 12-1-21 and am amazed at the level of care I hear about in Gwynedd House. I have become friendly with a number of folks who have spouses in care in Gwynedd House and they speak so highly of the level of care and caring and express relief that their loved ones are here at Foulkeways.

A number of ex-nurses from Gwynedd House and even nurses in management now live here. That is quite a recommendation about the care, if nurses want to return here for their own care when they need to move to Gwynedd House.

If the level of care here were to fall, there would be such outrage among all of the residents. There is no need for more regulation.

I will also mention to you that I am a registered nurse and found myself, many times, in my own career, muttering to myself, that I can either do the care or document it, I can't do both. It would have been so rewarding to me to be able to spend more time with the patients, giving them care and caring and getting satisfaction myself. More paperwork would serve no purpose here.

I would be the first to argue that we need more regulations if I thought it was necessary. It simply is not, makes no sense, and is counter to the way Foulkeways functions. The staff here do the right thing, they don't need regulations to force them to!

Sincerely,  
Sally Burgess